



**Contact Information**

Address \_\_\_\_\_  
Phone: \_\_\_\_\_  
Web: \_\_\_\_\_  
E-Mail \_\_\_\_\_

**Monthly Performance Questionnaire**

In an effort to keep in touch with all our customers, we would appreciate it if you could take a few moments of your time to fill out this quick performance questionnaire. This form is entirely optional but we feel we will be able to serve you better if you let us know how we are doing.

1. Name or account address: \_\_\_\_\_

2. How would you rate our maintenance performance for you this month? (check one)

Satisfactory      Comments \_\_\_\_\_  
 Average            \_\_\_\_\_  
 Poor                    \_\_\_\_\_

3. If you have had contact with the crew who maintains your property, were they courteous and accepting to any concerns you may have had (check one)

Yes                      If no, please explain \_\_\_\_\_  
 No                        \_\_\_\_\_  
\_\_\_\_\_

4. Is there anything in your landscape you feel we are neglecting? (check one)

Yes                      If yes, please explain \_\_\_\_\_  
 No                        \_\_\_\_\_  
\_\_\_\_\_

5. Would you like to schedule an appointment with an Eastland representative this month? (check one)

Yes                      If yes, please list preferable time and date and we will contact you as  
 No                        soon as possible to confirm: \_\_\_\_\_  
\_\_\_\_\_

6. Please list any other comments, concerns, reminders or questions you may have:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_